

## Tripnet - Client Comments #45542

### Cancellation policy

08/27/2018 04:23 pm - Sreerag Prasannan

<b>Status:</b>	Fixed not Tested	<b>Start date:</b>	10/04/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	10/07/2018
<b>Assignee:</b>	Akhil (TSP) S	<b>% Done:</b>	100%
<b>Category:</b>	Functionality	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	17.55 hours
<b>End_Date:</b>	10/07/2018	<b>Areas Affected:</b>	B2Bweb/Areas/Search/Controllers/HotelController
<b>remarks:</b>	Nil	<b>Files Changed:</b>	B2Bweb/Areas/Search/Controllers/HotelController
<b>DB Changes:</b>	Nil	<b>Initial Planned Hours:</b>	
<b>Keys &amp; Permissions:</b>	Added Key "TimeoutforCancellationRequest" Set Its Value in Milliseconds		
<b>Description</b>			
Sometimes from some of the supplier the cancellation policy is not coming in such condition display as non- refundable			

### History

#### #1 - 10/04/2018 06:19 am - Vipin das

- Due date set to 10/04/2018
- Status changed from New to Assigned
- Assignee set to Akhil (TSP) S
- Start date changed from 08/27/2018 to 10/04/2018

#### #2 - 10/04/2018 07:04 am - Akhil (TSP) S

- Status changed from Assigned to In Progress

#### #3 - 10/04/2018 04:40 pm - Akhil (TSP) S

- % Done changed from 0 to 30

- B2C upto to Payment Finished.

#### #4 - 10/05/2018 05:54 am - Vipin das

- Due date changed from 10/04/2018 to 10/05/2018

#### #5 - 10/05/2018 04:22 pm - Akhil (TSP) S

- % Done changed from 30 to 60

- B2C Finished.
- started doing B2B.
- Room details page Finished.

#### #6 - 10/06/2018 04:20 pm - Akhil (TSP) S

- % Done changed from 60 to 100

- Cancellation policy issue Fixed as per client Comment.

**#7 - 10/07/2018 06:41 am - Vipin das**

- Due date changed from 10/05/2018 to 10/07/2018

**#8 - 10/07/2018 09:13 am - Akhil (TSP) S**

- Status changed from In Progress to Fixed not Tested

- End\_Date set to 10/07/2018

- remarks set to Nil

- DB Changes set to Nil

- Keys & Permissions set to Added Key

"TimeoutforCancellationRequest"

Set Its Value in Milliseconds

- Areas Affected set to B2Bweb/Areas/Search/Controllers/HotelController.cs

- Files Changed set to B2Bweb/Areas/Search/Controllers/HotelController.cs

B2Bweb/Areas/Search/Views/Hotel/HotelPassengerDetail.cshtml

B2Bweb/Areas/Search/Views/Hotel/HotelSummaryPartial.cshtml

B2Bweb/Areas/Search/Views/Hotel/RoomCombinationDetailsPartial.cshtml

B2Bweb/Areas/Search/Views/Hotel/RoomCompleteDetailsPartial.cshtml

B2Bweb/Areas/Search/Views/Hotel/RoomDetails.cshtml

B2Bweb/Areas/Search/Views/Hotel/SingleRoomsDetailsPartial.cshtml

B2C/Code/HelperClass/HotelHelperClass.CancellationPolicy.cs

B2C/Code/Hotel/HotelBooking.cs

B2C/Code/Hotel/HotelCancellationPolicy.cs

B2C/Views/Flight/PaxDetailsPartial.cshtml

B2C/Views/FlightHotel/FlightHotelPassengerDetails.cshtml

B2C/Views/Hotel/PaxDetailsPartial.cshtml

CommonProjects/Common/Settings.cs

- Issue Fixed.
- cancellation Policy Response timeout when Delay occurs show as Refundable.

**#9 - 12/07/2018 08:30 am - Akhil (TSP) S**

cancellation Policy Response timeout or Delay occurs show as Non Refundable.