

## Tripnet - Critical Live Issue #44756

### Hotel Result not loading in tripnet

08/06/2018 02:12 pm - Sreerag Prasannan

<b>Status:</b>	Closed	<b>Start date:</b>	08/08/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	08/09/2018
<b>Assignee:</b>		<b>% Done:</b>	100%
<b>Category:</b>	Functionality	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	9.95 hours
<b>End_Date:</b>	08/07/2018	<b>Areas Affected:</b>	
<b>remarks:</b>		<b>Files Changed:</b>	
<b>DB Changes:</b>		<b>Initial Planned Hours:</b>	
<b>Keys &amp; Permissions:</b>			
<b>Description</b>			
In Live tripet project , hotel results not loading properly please check			
Attached error logs.			

#### History

##### #1 - 08/06/2018 02:12 pm - Sreerag Prasannan

- Tracker changed from Support to Critical Live Issue

##### #2 - 08/06/2018 02:22 pm - Vipin das

- Due date set to 08/06/2018

- Status changed from New to Assigned

- Assignee set to Jomiya J

##### #3 - 08/06/2018 02:24 pm - Jomiya J

- Status changed from Assigned to In Progress

##### #4 - 08/06/2018 04:59 pm - Jomiya J

```
<system.web.extensions>
  <scripting>
    <webServices>
      <jsonSerialization maxJsonLength="50000000">
      </jsonSerialization>
    </webServices>
  </scripting>
</system.web.extensions>
```

##### #5 - 08/06/2018 05:27 pm - Jomiya J

issue cant reproduce in local..

Need to check n Live solution

##### #6 - 08/07/2018 07:17 am - Jubin J

- Due date changed from 08/06/2018 to 08/07/2018

**#7 - 08/07/2018 01:10 pm - Jomiya J**

- Status changed from *In Progress* to *Fixed not Tested*
- % Done changed from 0 to 100
- End\_Date set to 08/07/2018

**#8 - 08/07/2018 02:51 pm - Jomiya J**

**Avoid these keys from web.config file**

```
<system.web.extensions>
<scripting>
<webServices>
<jsonSerialization maxJsonLength="50000000">
</jsonSerialization>
</webServices>
</scripting>
</system.web.extensions>
```

**#9 - 08/08/2018 09:32 am - Sreerag Prasannan**

- Status changed from *Fixed not Tested* to *Not Fixed*

issue exist, checked in Live , still wrong data is showed.

**#10 - 08/08/2018 01:12 pm - Vipin das**

- Due date changed from 08/07/2018 to 08/08/2018
- Status changed from *Not Fixed* to *Assigned*
- Assignee changed from Jomiya J to Akhil (TSP) S
- Start date changed from 08/06/2018 to 08/08/2018

Need to check next 10 results on scrolling.

**#11 - 08/08/2018 01:23 pm - Akhil (TSP) S**

- Status changed from *Assigned* to *In Progress*

**#12 - 08/08/2018 05:36 pm - Akhil (TSP) S**

- Status changed from *In Progress* to *On hold*

- Issue can't reproduced in 100 with same solution in live with Live web config and in Local,100,staging issue not produced. So Issue Not Produced in Local environment.
- So need more information from server support Status changed to Onhold.

**#13 - 08/09/2018 01:41 pm - Akhil (TSP) S**

- Status changed from *On hold* to *In Progress*

**#14 - 08/09/2018 01:43 pm - Vipin das**

- Due date changed from 08/08/2018 to 08/09/2018

#15 - 08/09/2018 01:44 pm - Akhil (TSP) S

- pagination removed caused the issue.
- Pagination added.
- Updated in Live solution added in TPLive(100).

#16 - 08/09/2018 01:44 pm - Akhil (TSP) S

- Status changed from In Progress to Fixed not Tested

#17 - 08/10/2018 01:35 pm - Sreerag Prasannan

- Status changed from Fixed not Tested to Closed
- Assignee deleted (Akhil (TSP) S)

delivered to live

Files

06-06-2018-14-08_Log.txt	822 Bytes	08/06/2018	Sreerag Prasannan
06-00-2018-14-08_Log.txt	1005 Bytes	08/06/2018	Sreerag Prasannan
06-59-2018-13-08_Log.txt	1.47 KB	08/06/2018	Sreerag Prasannan