

Tripnet - Critical Live Issue #44598

Invalid Customer Code | LIVE issue

08/02/2018 12:48 pm - Sreerag Prasannan

Status:	Closed	Start date:	08/02/2018
Priority:	Normal	Due date:	08/07/2018
Assignee:		% Done:	100%
Category:	Functionality	Estimated time:	0.00 hour
Target version:		Spent time:	10.50 hours
End_Date:	08/07/2018	Areas Affected:	
remarks:		Files Changed:	
DB Changes:		Initial Planned Hours:	
Keys & Permissions:			
Description			
<p>In Sales report Invalid customer Code is coming</p> <p>Customer code is a field which is existing in "USER " form , edit a user and you will see the customer code section, the value entered here must come in sales report (if that user has booked).</p> <p>Please resolve.</p> <p>To get issues</p> <p>1) Log in to Admin</p> <p>2) proceed to sales report</p> <p>3) Select hotel and click on All , refunded to customer or Reconfirmed. In all these few cases, the entry is wrong please fix.</p> <p>Wrong customer code = 99740086 which is being saved and displayed.</p>			

History

#1 - 08/02/2018 01:20 pm - Vipin das

- Due date set to 08/02/2018
- Status changed from New to Assigned
- Assignee set to Jomiya J

#2 - 08/02/2018 01:22 pm - Jomiya J

- Status changed from Assigned to In Progress

#3 - 08/02/2018 05:26 pm - Jomiya J

requested live db copy

#4 - 08/02/2018 11:46 pm - Vipin das

- Due date changed from 08/02/2018 to 08/03/2018

#5 - 08/03/2018 07:04 am - Jomiya J

- Status changed from In Progress to On hold

didn't get live DB Copy so changed to on hold

#6 - 08/06/2018 07:03 am - Vipin das

- Due date changed from 08/03/2018 to 08/06/2018

#7 - 08/06/2018 08:05 am - Jomiya J

- Status changed from On hold to In Progress

#8 - 08/06/2018 02:24 pm - Jomiya J

- Status changed from In Progress to On hold

Task hold for Critical Live Issue #44756

#9 - 08/06/2018 04:56 pm - Jomiya J

- % Done changed from 0 to 30

#10 - 08/07/2018 07:20 am - Jubin J

- Due date changed from 08/06/2018 to 08/07/2018

#11 - 08/07/2018 11:46 am - Jomiya J

- Status changed from On hold to Fixed not Tested

- % Done changed from 30 to 100

- End_Date set to 08/07/2018

UPDATE

ReportData_Hotel

SET

ReportData_Hotel.CustomerCode = userdetails.CorporateId

FROM

ReportData_Hotel

INNER JOIN

userdetails

ON

ReportData_Hotel.CreatedBy = userdetails.UserName

WHERE

ReportData_Hotel.IsOfflineEntry =0

UPDATE

ReportData_Hotel

SET

ReportData_Hotel.CustomerCode = TransactionDetailCustomerCodes.CutomerCode

FROM

ReportData_Hotel

INNER JOIN

TransactionDetailCustomerCodes

ON

ReportData_Hotel.TransactionId = TransactionDetailCustomerCodes.TransactionId

WHERE

ReportData_Hotel.IsOfflineEntry =0

SP

Usp_GetSalesReport_Hotel - Change done in

```
<add name="ConString" connectionString="Server=93.115.29.110;Database=tripnet_livcopy_binsu_30072018;Integrated Security=SSPI;User
ID=testvipin;Password=test123;Trusted_Connection=False;" />
```

#12 - 08/08/2018 09:31 am - Sreerag Prasannan
- Status changed from Fixed not Tested to Not Fixed

Not working in Live Environment

#13 - 08/08/2018 09:50 am - Sreerag Prasannan
- Status changed from Not Fixed to Closed
- Assignee deleted (Jomiya J)

issue fixed, so issue

Files

Customer code.png	119 KB	08/02/2018	Sreerag Prasannan
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