

## Tripnet - Critical Live Issue #43693

### Cancellation policy issue | Hotel beds apitude

07/18/2018 12:52 pm - Sreerag Prasannan

<b>Status:</b>	Closed	<b>Start date:</b>	07/18/2018
<b>Priority:</b>	Urgent	<b>Due date:</b>	07/19/2018
<b>Assignee:</b>		<b>% Done:</b>	100%
<b>Category:</b>	Functionality	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	6.20 hours
<b>End_Date:</b>	07/19/2018	<b>Areas Affected:</b>	
<b>remarks:</b>		<b>Files Changed:</b>	
<b>DB Changes:</b>		<b>Initial Planned Hours:</b>	
<b>Keys &amp; Permissions:</b>			
<b>Description</b>			
In Live, for Amman, Jordan 27 to 29 ,1 room 2 adult. Cancellation policy is not showing in Live, no issue found for staging.  Please check.  Hotel name "four season" or "Four Season Amman"			

#### History

##### #1 - 07/18/2018 12:52 pm - Sreerag Prasannan

- Tracker changed from Bug to Major Live Issue

##### #2 - 07/18/2018 12:53 pm - Sreerag Prasannan

- File 636675138332492929\_AvailabilityResponse.xml added

- File 636675138325149129\_AvailabilityRequest.xml added

##### #3 - 07/18/2018 12:53 pm - Sreerag Prasannan

- Description updated

##### #4 - 07/18/2018 12:55 pm - Sreerag Prasannan

- Subject changed from Cancellation policy issue to Cancellation policy issue | Hotel beds apitude

##### #5 - 07/18/2018 01:04 pm - Vipin das

- Due date set to 07/19/2018

- Assignee set to Akhil (TSP) S

##### #6 - 07/18/2018 01:10 pm - Sreerag Prasannan

- Tracker changed from Major Live Issue to Critical Live Issue

##### #7 - 07/18/2018 01:14 pm - Ratheesh S

- Status changed from New to In Progress

##### #8 - 07/18/2018 01:14 pm - Ratheesh S

- Priority changed from Normal to Urgent

##### #9 - 07/18/2018 06:17 pm - Akhil (TSP) S

- Status changed from In Progress to On hold

- Need Live DB and static Live Data so mail sent in local and 100 no issue found

**#10 - 07/19/2018 09:18 am - Akhil (TSP) S**

- Status changed from On hold to In Progress

**#11 - 07/19/2018 05:08 pm - Akhil (TSP) S**

- Status changed from In Progress to Fixed not Tested
- % Done changed from 0 to 100
- End\_Date set to 07/19/2018

- Issue Fixed.

**#12 - 07/22/2018 09:29 am - Sreerag Prasannan**

- Status changed from Fixed not Tested to Closed
- Assignee deleted (Akhil (TSP) S)

fixed in live

**Files**

636675138325149129_AvailabilityRequest.xml	1.04 KB	07/18/2018	Sreerag Prasannan
636675138332492929_AvailabilityResponse.xml	444 KB	07/18/2018	Sreerag Prasannan