

## Tripnet - Bug #38323

### live issue

04/18/2018 05:34 pm - Albin Paul

<b>Status:</b>	Closed	<b>Start date:</b>	04/19/2018
<b>Priority:</b>	Immediate	<b>Due date:</b>	04/20/2018
<b>Assignee:</b>		<b>% Done:</b>	100%
<b>Category:</b>	Functionality	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	5.00 hours
<b>End_Date:</b>	04/20/2018	<b>Areas Affected:</b>	
<b>remarks:</b>		<b>Files Changed:</b>	
<b>DB Changes:</b>		<b>Initial Planned Hours:</b>	
<b>Keys &amp; Permissions:</b>			
<b>Description</b>			
1)When we try to enable api using user we are not ale to do so.			
Admin management->User->Edit user data			
2)Site is very slow.			
3)Map view is missing most of the times when we search with individual apis.			
4) In sales report , when flight, hotel, etc property type selected - the drop down list of status taking too much time to display. example Ticketed, reconfirmed etc not showing, taking time.			

### History

#### #1 - 04/19/2018 07:35 am - Jubin J

- Due date set to 04/19/2018
- Status changed from New to Assigned
- Assignee set to Jils Thomas
- Start date changed from 04/18/2018 to 04/19/2018

#### #2 - 04/19/2018 07:57 am - Sreerag Prasannan

- Description updated

#### #3 - 04/19/2018 08:02 am - Jils Thomas

- Status changed from Assigned to In Progress

#### #4 - 04/19/2018 04:38 pm - Jubin J

- Due date changed from 04/19/2018 to 04/20/2018

#### #5 - 04/19/2018 05:19 pm - Jils Thomas

- % Done changed from 0 to 20
- Waiting time for live db backup copy.
- Few performance slowing down issues are sorted out.

#### #6 - 04/20/2018 09:56 am - Jils Thomas

- Status changed from In Progress to Fixed not Tested

- % Done changed from 20 to 100
- End\_Date set to 04/20/2018

- Issues related to user details editing are solved.
- Issue in saving email is fixed.

#Please make sure that when a username or email is edited manually from the database, both values should be same.

Other slowness related issues are generalized and will be looked on task: Feature #38376

**#7 - 05/17/2018 10:29 am - Sreerag Prasannan**

- Status changed from Fixed not Tested to Closed
- Assignee deleted (Jils Thomas)

delivered in live