# Tripnet - Bug #27918
## Hotel unavailable | payment page

10/23/2017 12:02 pm - Sreerag Prasannan

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|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | 10/26/2017 |
| **Priority:** | Normal | | **Due date:** | 10/27/2017 |
| **Assignee:** | | | **% Done:** | 100% |
| **Category:** | Functionality | | **Estimated time:** | 8.00 hours |
| **Target version:** | | | **Spent time:** | 11.50 hours |
| **End_Date:** | 10/27/2017 | | **Areas Affected:** | |
| **remarks:** | | | **Files Changed:** | |
| **DB Changes:** | | | **Initial Planned Hours:** | |
| **Keys & Permissions:** | | | | |

**Description**

when hotel is unavailable during payment page , and click on ok, on reaching result page instead of showing result, displays no result found.

**History**

**#1 - 10/25/2017 09:26 am - Nishad K**

- *Due date set to 10/25/2017*

- *Status changed from New to Assigned*

- *Assignee set to Nithin V*

- *Start date changed from 10/23/2017 to 10/25/2017*

- *Estimated time set to 2.00*

**#2 - 10/25/2017 09:28 am - Nithin V**

- *Status changed from Assigned to In Progress*

**#3 - 10/25/2017 03:05 pm - Nithin V**

- *Status changed from In Progress to Fixed not Tested*

- *% Done changed from 0 to 100*

- *End_Date set to 10/25/2017*

**#4 - 10/26/2017 07:57 am - Jubin J**

- *Due date changed from 10/25/2017 to 10/26/2017*

- *Status changed from Fixed not Tested to Assigned*

- *Assignee changed from Nithin V to Linto V*

- *Start date changed from 10/25/2017 to 10/26/2017*

- *Estimated time changed from 2.00 to 8.00*

- *End_Date deleted (10/25/2017)*

need more verification about this task,route cause is not identified.

**#5 - 10/26/2017 08:29 am - Linto V**

- *Status changed from Assigned to In Progress*

**#6 - 10/26/2017 05:58 pm - Linto V**

During the  issue check face other running issues also.

**#7 - 10/27/2017 06:00 am - Nishad K**

*- Due date changed from 10/26/2017 to 10/27/2017*


**#8 - 10/27/2017 02:05 pm - Linto V**

*- Status changed from In Progress to Fixed not Tested*

*- End_Date set to 10/27/2017*


Checked pollresultstatus feasiblity at the time of refreshing page and isuue fixed

Also fixed combination rooms failure at payment page.

Changed ptn log structure as similar to other provider.


**#9 - 01/17/2018 08:09 am - Sreerag Prasannan**

*- Status changed from Fixed not Tested to Closed*

*- Assignee deleted (Linto V)*


fixed and delivered in Live