# Tripnet - Support #25576
# Live Support

09/13/2017 05:09 pm - Sreerag Prasannan

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | 09/13/2017 |
| **Priority:** | Normal | | **Due date:** | 09/13/2017 |
| **Assignee:** | | | **% Done:** | 100% |
| **Category:** | Functionality | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | **Spent time:** | 4.10 hours |
| **End_Date:** | 09/13/2017 | | **Areas Affected:** | |
| **remarks:** | | | **Files Changed:** | |
| **DB Changes:** | | | **Initial Planned Hours:** | |
| **Keys & Permissions:** | | | | |

**Description**

Ensure for one booking the status exist and reconfirmed and we are able to give refund.

TPN804 in live tripnet

**History**

**#1 - 09/13/2017 05:10 pm - Akhil (TSP) S**

*- Status changed from New to In Progress*

**#2 - 09/13/2017 06:13 pm - Akhil (TSP) S**

*- % Done changed from 0 to 100*

*- End_Date set to 09/13/2017*

- Issue Fixed and changed in live

**#3 - 09/14/2017 06:57 am - Akhil (TSP) S**

*- Status changed from In Progress to For Review*

*- Assignee changed from Akhil (TSP) S to Sreerag Prasannan*

**#4 - 10/21/2017 04:56 pm - Sreerag Prasannan**

*- Status changed from For Review to Closed*

*- Assignee deleted (Sreerag Prasannan)*

**#5 - 10/21/2017 04:56 pm - Sreerag Prasannan**

sp modified in live