# Tripnet - Bug #24489
## Agency topup issue

08/17/2017 12:07 pm - Albin Paul

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | 08/18/2017 |
| **Priority:** | Normal | | **Due date:** | 08/18/2017 |
| **Assignee:** | Akhil (TSP) S | | **% Done:** | 100% |
| **Category:** | Functionality | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | **Spent time:** | 4.10 hours |
| **End_Date:** | 08/18/2017 | | **Areas Affected:** | |
| **remarks:** | | | **Files Changed:** | |
| **DB Changes:** | | | **Initial Planned Hours:** | |
| **Keys & Permissions:** | | | | |

**Description**

UN able to top up using knet. Leading to a blank page while selecting knet and proceeds.

## History

**#1 - 08/18/2017 07:01 am - Jubin J**

- *Due date set to 08/18/2017*

- *Status changed from New to Assigned*

- *Assignee set to Akhil (TSP) S*

- *Start date changed from 08/17/2017 to 08/18/2017*

**#2 - 08/18/2017 07:14 am - Akhil (TSP) S**

- *Status changed from Assigned to In Progress*

**#3 - 08/18/2017 02:53 pm - Akhil (TSP) S**

- *Status changed from In Progress to Fixed not Tested*

- *% Done changed from 0 to 100*

- *End_Date set to 08/18/2017*

- Issue Fixed.

**#4 - 10/04/2017 10:15 am - Jeeva Thomas**

- *File agency knet fixed.png added*

- *Status changed from Fixed not Tested to Closed*

issue fixed

## Files

| | | | | |
|---|---|---|---|---|
| tripnet9.png | 91.5 KB | 08/17/2017 | | Albin Paul |
| tripnet8.png | 143 KB | 08/17/2017 | | Albin Paul |
| agency knet fixed.png | 656 KB | 10/04/2017 | | Jeeva Thomas |