Tripnet - Bug #21166

Feature # 19785 (Closed): PTN inetgration - B2B only

Agent Ref no - PTN

06/06/2017 10:27 am - Sreerag Prasannan

 Status:
 Closed
 Start date:
 06/06/2017

 Priority:
 Normal
 Due date:
 06/06/2017

Assignee: % Done:

Category:FunctionalityEstimated time:0.00 hourTarget version:Spent time:1.00 hour

End_Date: Areas Affected: remarks: Files Changed:

DB Changes: Initial Planned Hours:

Keys & Permissions:

Description

In our XML Reservation Request we have asked you to pass a unique agent_ref_no for every booking request that you send to us. Sometimes, there may be a possibility that you may receive an error or blank response and in such cases the booking might get posted in our system.

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So to be on a safer side and to avoid an issue, if you receive any error or blank response in XML Reservation Response then you should send us a booking details request immediately to check the status of the booking in our system. In your booking detail request you should send us the agent_ref_no to retrieve the booking details.

Sample booking detail request:

http://xmloutptn.planettravelnetwork.com/ws/index.php?xml=<?xml version="1.0" encoding="UTF-8"?>

<Request>

<Action>booking detail</Action>

<Username>***</Username>

<Password>***</Password>

<agent ref no>4685</agent ref no>

</Request>

History

#1 - 06/06/2017 11:21 am - Jubin J

- Due date set to 06/06/2017
- Status changed from New to Assigned
- Assignee set to Binsu M Peter

#2 - 06/06/2017 07:15 pm - Binsu M Peter

- Status changed from Assigned to Propose No fix

#3 - 06/20/2017 09:32 am - Sreerag Prasannan

- Status changed from Propose No fix to Closed
- Assignee deleted (Binsu M Peter)

updated for certification

08/09/2025 1/1