

Tripnet - Major Live Issue #116924

Expedia || Booking Fail Issue

11/15/2021 12:48 pm - Maneesh V

| | | | |
|---|---------------|-------------------------------|-------------------|
| Status: | Not Fixed | Start date: | 11/17/2021 |
| Priority: | Normal | Due date: | 11/18/2021 |
| Assignee: | jijo g | % Done: | 100% |
| Category: | Functionality | Estimated time: | 2.00 hours |
| Target version: | QA Release | Spent time: | 1.50 hour |
| DB Changes: | | Files Changed: | |
| Keys & Permissions: | | Initial Planned Hours: | 3 |
| Areas Affected: | | | |
| Description | | | |
| <p>Expedia Hotel Booking Failed due to below issue, please check.</p> <pre>"type": "invalid_input", "message": "An invalid request was sent in, please check the nested errors for details.", "errors": [{ "type": "customer_ip.invalid", "message": "Customer-Ip header must be a valid IP Address.", "fields": [{ "name": "Customer-Ip", "type": "header" }] }]</pre> <p>Attached logs for reference.</p> | | | |
| Subtasks: | | | |
| Improvement # 116948: Hotel - pax - phone number set as mandatory | | | For Review |

History

#1 - 11/15/2021 04:13 pm - jijo g

- Due date set to 11/15/2021
- Status changed from New to Fixed not Tested
- Assignee set to jijo g
- Target version set to QA Release
- Estimated time set to 3.00
- Initial Planned Hours changed from 0 to 3

This was because, in case of multiple rooms (so multiple adults), the country code was not passed along with billing section in booking request.

#2 - 11/15/2021 04:13 pm - jijo g

- % Done changed from 0 to 100

#3 - 11/15/2021 05:32 pm - Arun K U

- File *expedia.png* added
- File *10-01-2022_Cairo_13-01-2022.zip* added
- Status changed from Fixed not Tested to Not Fixed

Issue still not resolved

Same error message getting from provider side ""An invalid request was sent in, please check the nested errors for details."

Files

| | | | |
|---------------------------------|---------|------------|-----------|
| 15-11-2021_DUBAI_18-11-2021.zip | 3.26 MB | 11/15/2021 | Maneesh V |
| 10-01-2022_Cairo_13-01-2022.zip | 30 KB | 11/15/2021 | Arun K U |
| expedia.png | 2.81 MB | 11/15/2021 | Arun K U |