Tripnet - Minor Live Issue #116269 Booking details >> Other details page.

08/18/2021 04:22 pm - Vyshakh A B

Status:	Fixed in Live	Start date:	08/19/2021	
Priority:	Normal	Due date:		
Assignee:	Nithin George	% Done:	0%	
Category:		Estimated time:	0.00 hour	
Target version:		Spent time:	0.50 hour	
DB Changes:		Files Changed:		
Keys & Permissions:		Initial Planned Hours: 0		
Areas Affected:				
Description				

We are facing issue while updating other details in booking >> Remarks view and edit option

1. We are unable to edit the existing remarks - once we click on view button we can see but it no possible now to edit and save option

2. We are unable to add new remarks - as of in our side admin have the edit option. please assist to find the solution for all other agents and users.

Please find the screenshot and error occurred in the time for your ref. PFA

History

#1 - 08/18/2021 04:37 pm - Ifthik p

- Status changed from New to Assigned
- Assignee set to Nithin George
- Start date changed from 08/18/2021 to 08/19/2021

#2 - 08/19/2021 09:44 am - Nithin George

- Status changed from Assigned to In Progress

#3 - 08/19/2021 05:26 pm - Nithin George

- Status changed from In Progress to For Review
- Assignee changed from Nithin George to Vyshakh A B

As per our current flow in Other Details->Remarks option does not have an EDIT option.

select * from TransactionQueueReportsRemarks where BookingId=18126 SelectTransactionQueueReportsRemarks 18126(BookingId)

#4 - 09/08/2021 12:30 pm - Vyshakh A B

- Status changed from For Review to Fixed in Live

fixed in live. as of no there is no like mentioned above. Also informed client

#5 - 11/08/2021 01:36 pm - Vyshakh A B

- Assignee changed from Vyshakh A B to Nithin George

Files

18-43-2021-13-08_Log.txt	43.4 KB	08/18/2021	Vyshakh A B
tripnet other details.png	48.8 KB	08/18/2021	Vyshakh A B